

Proposals for workshop N0 2 on the theme:

**EFFECT OF MHOS ON HEALTH CARE DELIVERY**

Dr Werner Soors, Chairman, Samuel MONONO, rapporteur.

- For MHOs to impact positively the health care delivery system, they should effectively empower their members (through education and training) whose interest they seek to defend. Once done, this will greatly improve members perception and appropriation of the MHO schemes.
- For health care delivery to be improved upon, the MHO management needs to be trained on basics of the health care delivery system to enable the improvement in members judgement on health care service demand and supply.
- for adequate improvement on the supply of healthcare there should be a synergy of need base capacity enhancement by MHO management, members, support structures and personnel of service providers to enhance health care quality appraisals at different level.

**CONCLUSION:**

- For MHOs to impact positively the quality of health care they need to voice the needs (function of representation) of their well-informed (function of information) and thus empowered members. Achieving this aim is a shared responsibility for MHO activists, supply organisations, partners and donors