

Knowledge management and information sharing on the SPF initiative

GESS platform: SPF country guide

GESS is a global knowledge sharing platform on the extension of social security and aims to facilitate the exchange of information and ideas, capture and document on experiences, identify knowledge gaps, create new knowledge and promote innovation. Based on the Web 2.0 approach, GESS promotes user interaction, social network creation and content syndication. The content is organized geographically and by topic.

Pages dedicated to the construction of the SPF at national levels were created to give the opportunity to GESS users to follow SPF-I national processes from around the world. This guide aims to show members of the country joint teams how to access and use specific sections available in the platform.

1. Section providing general information on the SPF-I.

This is a thematic section where you can find general information, resources, news and key documents on the initiative.

You can access the section from the homepage (see picture 1).

2. Section providing information on the SPF-I for a specific country.

This section is intended for joint teams working on the SPF development of a particular country.

You can access the section from two different points: the homepage or the country profiles section if the country is already displayed on the list (see pictures 1, 2 and 3). According to the team's organization, users can also jointly work in a private workspace created in the platform (see picture 4).

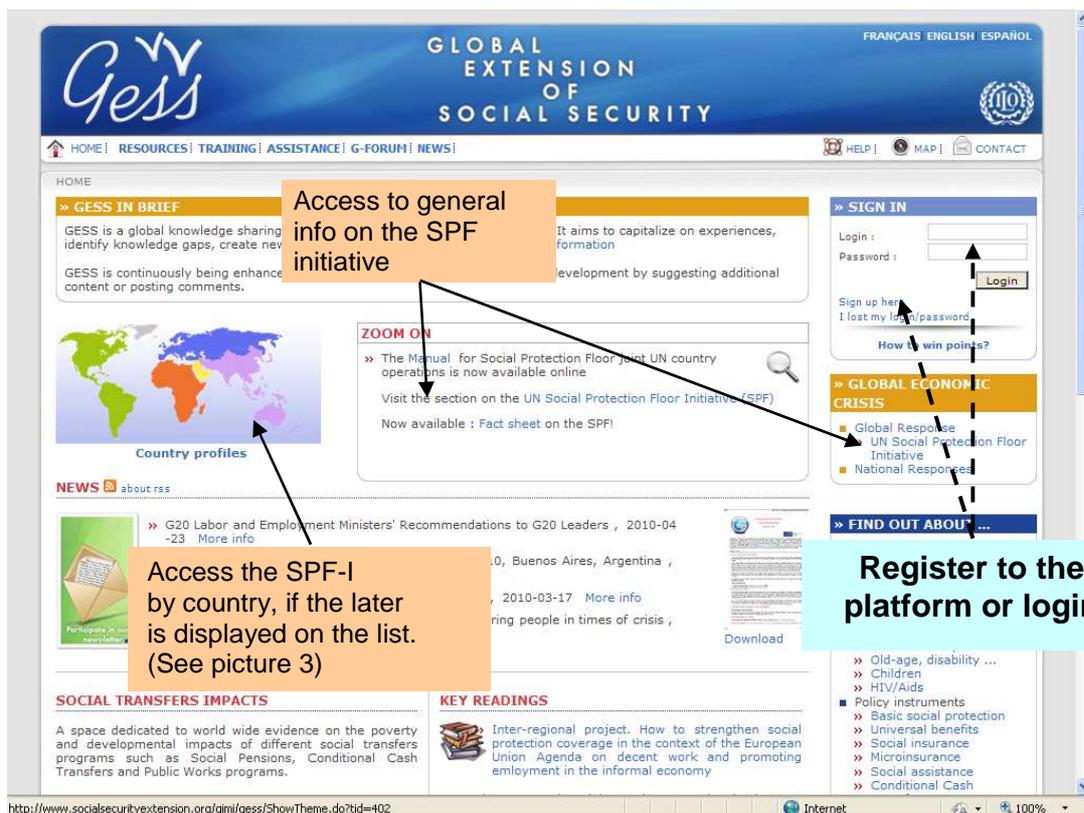
Subsections:

- **WHERE ARE WE NOW?** Kind of chronogram, based on the generic framework defined in the Manual. In practice, the chronogram is adapted to national contexts. It provides information on the process undertaken and progress achieved in the SPF implementation process. A colour code is used to indicate the activity progress (done, ongoing, upcoming).
- **ACTORS INVOLVED.** Allows UN organizations and other cooperating agencies to inform on their activities linked to the SPF-I. (To add information about your organization, see picture 4.)

- **“Focus” boxes:**
 - **WHAT IS ALREADY IN PLACE?** Dedicated to the inventory / assessment of what is already in place on the demand and supply sides of the four components of the floor.
 - **KEY EXISTING SCHEMES/PROGRAMMES.** Dedicated to the identification of schemes or programmes that are / have the potential to constitute components of a national social protection strategy.
 - **NATIONAL DEFINITION OF THE FLOOR**
 - **BUILDING THE SPF: RECENT ADVANCES.** This subsection links to a private workspace intended for the members of the joint team (see picture 4). To have use and administration rights of the workspace, please contact the administration at: gess@ilo.org
 - **LEARN MORE ABOUT THE INITIATIVE.** Provides a link to the page on the SPF-I general information section.

- **NEWS.** You can consult/post news linked to the SPF-I topic on upcoming events, training courses, etc.
- **RESOURCES.** You can download / upload resources related to the SPF-I country.

Picture 1: Accessing the SPF country pages – general information and by country



Picture 2: The UN SPF-I, general information page and link to the SPF country list

Access the SPF by country. (See also picture 3)

» COUNTRY EXAMPLES OF THE SOCIAL PROTECTION FLOOR

» SPF - COUNTRY EXAMPLES

Good country examples of a SPF | Country list | Back

A SPF of social transfers is globally affordable at virtually any stage of economic development, even if the funding is not yet available everywhere. The feasibility can be demonstrated by several international experiences:

Emerging comprehensive Social Protection Floor

Picture 3: Access to a SPF-country from the country profiles section (e.g. Thailand)

Link to the SPF page for Thailand

» THAILAND SOCIAL SECURITY PROFILE

» Social Protection Floor

» Back to the list of countries

» Consult the country profiles administrator guide

» Edit profile

» Remove profile

» List of members

Statistics on Thailand

» Total population : 68.1 million
Source : UN Population Division | World Population Prospects / year : 2010

» GDP per capita (PPP US \$) : 8138
Source : World Bank | WDI / year : 2007

» Human Development Index Value : 0.700
Source : UNDP | Human Development Indicators / year : 2006

» HDI Rank : 81
Source : UNDP | Human Development Indicators / year : 2006

» Total expenditures on health as % of GDP : 3.5
Source : WHO | WHO Statistical System / year : 2006

» Govt. expenditure on health as % of total govt. expenditure : 10.49
Source : IMF / year : 2007

» Public Social Protection and Health Expenditure as percentage of GDP : 4.74
Source : IMF / year : 2007

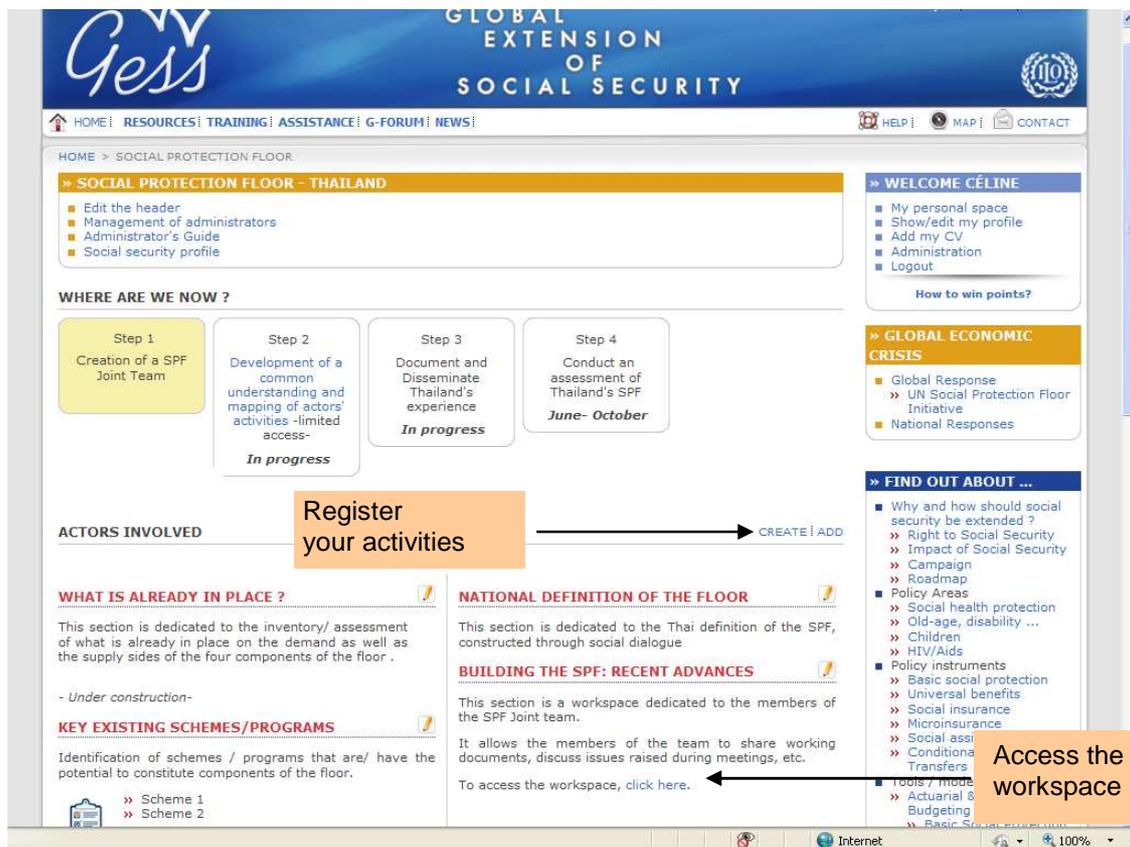
» Public Social Protection and Health Expenditure as percentage of General Government Expenditure : 22.68
Source : IMF / year : 2007

IN BRIEF: THE EXTENSION OF SOCIAL SECURITY IN THAILAND

• **Characteristics of Social Security Extension**

If social security (or protection) policies could be regrouped into sectors of 'social insurance', 'social assistance', and 'labour market regulation' (Barrientos, 2010, p.1), it seems that programmes of each sector in Thailand emerged relatively earlier than in other developing or underdeveloped countries. The mode of the development, however, has been looking **fragmented, not systemic** to date. And, it was not until the year of 2002 that social protection was incorporated

Picture 4: Public space dedicated to a SPF country (e.g. Thailand)



How can you participate for a new SPF country page?

1. You need first to register to the platform (see picture 1).
2. To add a SPF country page, a previous arrangement among the working team members is necessary, inter alia, to organise administrators' rights of the page. Once responsibilities among the working team are set up you have then to contact one of the following persons:

Céline Félix (Thailand): felix@ilo.org

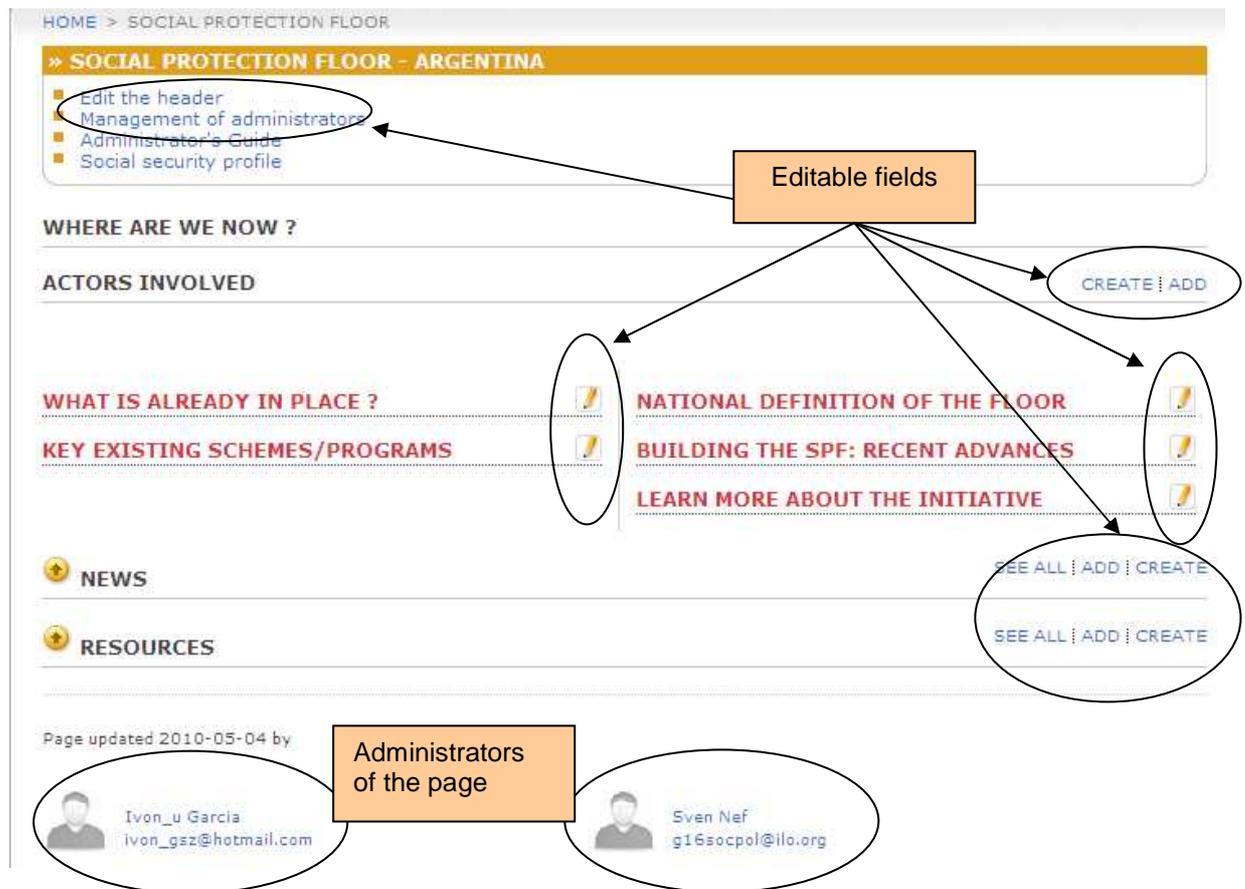
Griett Cattaert (New York): cattaert@ilo.org

Veronika Wodsak (Geneva): wodsak@ilo.org

These contact persons will create a blank country page that you will be able to fill in with contents as it is being produced and as the country's SPF process is moving forward.

3. You can access your new SPF country page from the Country profile section, if the country is displayed on the list (see picture 1), or from the general SPF-I page (see picture 2). A blank page is then displayed:

Picture 5: A SPF blank country page (e.g. Argentina)



How can you participate for an existing SPF country page?

1. Once registered to the platform (see picture 1), and with your own administration or user rights you can:
 - a. include your activities, extracted from your matrices;
 - b. access the teams' private space;
 - c. add inputs to the country page;
 - d. upload your CV into the expert database to contribute to the creation of an online community on the extension of social protection;
 - e. add news;
 - f. upload resources; etc.
2. The principle is roughly the same for each section: **fill in the corresponding forms**, which have been designed in a quite intuitive manner to make users' work easier (see picture 6).

Picture 6: a basic form that allows adding contents

The screenshot shows a web form for adding organization content. At the top, there is a breadcrumb 'HOME > ADMINISTRATION' and a yellow header bar with the text '> ADD ORGANIZATION PAGE'. The form contains several input fields: 'English name *', 'Spanish name *', 'French name *', 'Portugese name *', 'Code *', 'Choose a country' (a dropdown menu with 'Afghanistan' selected), 'Site', 'Phone number', 'Fax', 'Contact person', and 'Logo' (with a 'Browse...' button). Below these fields is a large rich text editor window titled 'SOCIAL PROTECTION FLOOR ACTIVITIES EN'. The editor has a toolbar with icons for bold, italic, underline, bulleted list, numbered list, link, unlink, and image. Below the editor, there are three tabs for 'SOCIAL PROTECTION FLOOR ACTIVITIES ES', 'SOCIAL PROTECTION FLOOR ACTIVITIES FR', and 'SOCIAL PROTECTION FLOOR ACTIVITIES PT'. At the bottom of the form are 'Add' and 'Reset' buttons. Two orange callout boxes provide additional information: one on the right side of the form explains that asterisks (*) denote required fields and suggests copying/pasting text from other languages; another on the right side of the rich text editor explains that it is an HTML-based text box and recommends pasting text from Word into Notepad first to preserve formatting.

3. For “NEWS” and “RESOURCES” sections there are 2 more possibilities:
 - a. see the whole list of resources added to the SPF country page (since from this main page only the 3 main resources are displayed) by clicking on [SEE ALL](#);
 - b. add to this resource list other resources from the GESS library, by clicking on [ADD](#), and making a search / selection of those resources.
4. If you have any question, please contact the persons listed above, or send an e-mail to the GESS administration at: gess@ilo.org. We will be pleased to help you.