



## The ILO Turin Centre's facilities

Located in an attractive park on the banks of the River Po, the Centre's campus provides a congenial environment in which to live and study.

It contains 21 pavilions with fully equipped modern classrooms, conference halls and meeting rooms fitted out for multilingual simultaneous interpretation, a computer laboratory, and a computerized documentation centre linked to various data banks.

The campus has 287 study/bedrooms, all with private bathrooms, telephones and cable television. It also has:

- a reception desk open 24 hours a day;
- a restaurant, a self-service canteen and a coffee lounge, all catering for international dietary needs;

- a bank;
- a travel agency;
- a laundry service;
- a post office;
- an internet point;
- a recreation room;
- facilities for outdoor and indoor sports;
- an infirmary.

Social events are regularly held both on and off campus, so that participants from different cultural backgrounds can make the most of the stimulating international climate.

## For further information, please contact:

INTERNATIONAL TRAINING CENTRE OF THE ILO  
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A904068

## Social Health Insurance

4 - 15 April 2011  
Turin, Italy

English and French

Cooperazione  
Internazionale  
Co-financed by the Italian  
Ministry of Foreign Affairs



**ITC**   
International Training Centre

www.itcilo.org

# Social Health Insurance



## Background

Delivered annually by the International Training Centre of the ILO, this two week course has evolved constantly throughout the last ten years. Knowledge transfer on changes, reforms and strategies is constantly adapted to reflect the latest issues in the management of social insurance schemes in order to provide timely access to quality health services aiming towards universal coverage of the population in each country.

At national level, social health insurance contributes to the improvement of the national health status, wider access to health care and sound financing of health services. In many countries, under-funding and bad management of health services lead to dissatisfaction with the quality and quantity of the health services provided by public systems. In other countries, user fees are a major impediment for accessing health care. Social health insurance schemes are good responses to such issues.

On an international level, the UN Social Protection Floor Initiative promoted since 2009 at country level, aims at providing minimum access to essential services and transfers to the population in need of such protection. Universal access to health services being a key component of the social protection initiative, this course also contributes to the capacity building component of the social protection floors being developed at national levels.

The course will review the importance of social health insurance in crisis and post crisis situations, issues related to the feasibility of introducing a scheme and planning for implementation; designing the appropriate contribution levels and benefits, monitoring the provision of services and ensuring the sound governance and financing of the scheme.

ITC courses are well documented and participants can share with their institutions what they have learned.



## Objectives

The aim of the course is threefold:

- to enhance the capacity of planners and managers to design, implement and manage a social health insurance scheme,
- to increase understanding of the financial aspects of health insurance,
- to develop an international perspective on social health insurance through comparative analysis, by sharing experiences from other countries and via interactive discussions.



## Participants

The course is aimed at executives, managers, planners, financial officers and other responsible professionals of health care and health insurance schemes, both in government and non-governmental sectors. The course primarily addresses the needs of practitioners and policy-makers; however, persons in research functions within health systems also benefit from participation in this training activity.



## Structure and Contents

As part of the course, participants will engage in a comparative analysis of different national situations and in discussions on the options for health system reform. This analysis and discussion will be based on case studies of recent experiences in selected countries that have undertaken such reforms. Special attention will be devoted to financial aspects such as financial viability, controlling finances, provider payments, contributions and their impact, as well as experiences in formal and informal economies.

The following topics will be addressed:

- The social protection floor initiative and access to health care
- Health care financing policy and social health insurance
- Designing a social health insurance scheme (taking into account the impact of demographic changes on SHI)

- Providing health care benefits
- Financing social health insurance
- Administration, cost control and governance of social health insurances schemes
- Community-based health insurance



## Methodology

The ITC promotes a three phase approach in its learning activities:

- **Phase I: Pre-course information on the Internet-based learning platform**
  - three weeks before the course.
- **Phase II: Face-to-Face workshop**
  - two week course in Turin.
- **Phase III: Post-Training on the Internet-based learning platform**
  - following the face to face course.

During the course an action-oriented, highly participative approach will be used with particular attention to sharing international experience with a view to adaptation and practical application. Training methods will combine lectures and discussions, case studies, open space discussions, group work and individual exercises. A visit to a health insurance scheme will allow participants on-site questions and answers on operational issues.

## Languages

In order to foster interregional experience-sharing, the course will be offered in French and in English, with simultaneous interpretation



## Cost of Participation

Participation in the course costs **3,250 Euros** (course fees 1,570 Euros and participant subsistence 1,680 Euros), excluding international air travel. This is payable in advance. This covers: tuition fees; the use of training facilities and support services; training materials and books; accommodation and full board at the Centre's campus; a lump sum for incidental expenses; emergency medical care and insurance.

## Applications

Applicants should use the nomination form, supported by a nomination letter from the sponsoring institution indicating how the participant will be financed. Applications to participate in the workshop should be addressed to:

Ms Ginette Forgues  
Manager Social Protection Programme  
International Training Centre of the ILO  
Viale Maestri del Lavoro, 10  
10127 Turin/Italy

and sent by E-mail: [socpro@itcilo.org](mailto:socpro@itcilo.org) or by Fax +39 011 693-6548 **no later than 25th of February 2011.**

Please note that if a Schengen visa for Italy is needed, the time required is on average at least three weeks.

*As an organization dedicated to fundamental human rights and social justice, the ILO is taking a leading role in international efforts to promote and realize gender equality. In line with this ILO focus, women candidates are especially welcome.*