

SUMMARY OUTCOMES

Outcome achievement

Project title BUILDING SOCIAL PROTECTION FLOORS FOR ALL - PHASE II – SUPPORT TO THE EXTENSION OF SOCIAL HEALTH PROTECTION IN ASIA

Project symbol GLO/21/34/MUL

Output	Indicator	Related Flagship Programme Indicator	Related P&B indicator	Indicator definition and unit of measurement	Baseline (2021)	Target (2022-23)	Status	Comments
Outcome 1. Effective, efficient, accountable and sustainable gender responsive social health protection is delivered with an increased coverage in Lao PDR								
Output 1. The management and administration of the National health insurance is strengthened and translates into enhanced institutional capacity and operational effectiveness and efficiency at all levels	NHI management tools and guidelines developed or revised	RI - Step 3. A policy measure to improve the financial or administrative governance of the social protection system, making it more robust has been adopted and operationalized		Number of NHI management tools and guidelines developed or revised	Three guidelines exist (verification, implementation and financing) but require revisions or development (e.g. verification, grievance etc.)	Revision and training on verification guidelines	Fully Achieved	Verification and claims guidelines revised. Initiated revision of Decree 476 of the Ministry of Health on contribution collection, payment mechanisms and calculation of service fees of the National Health Insurance Initiated discussion on Decree 470 on the review of the benefit packages of the NHI and MCH
	Officials at central, provincial and district levels capacitated to ensure effective administration and management of the scheme	OI - Number of persons from social security agencies/ governments/ employers'/ workers' organizations trained		Number of officials at central, provincial and district levels capacitated to ensure effective administration and management of the scheme	NHI supervisions take place when funds are available from central level	150	Achieved beyond targets	The NHIB conducted the claim/verification guidelines on payment to patient and health facility. The two day trainings on verification and implementation guidelines were conducted in seven provinces. Total participation: 230 participants from provincial and district levels, 145 females and 85 males Oudomxay held on 2 to 4 April 2023 Phongsaly held on 5 to 10 April 2023 Bokeo held on 10 to 13 April 2023 Saysomboun held on 13 to 23 April 2023 Attapeu held on 23 to 26 April 2023 Sekong held on 27 to 30 April 2023 Luangprabang held on 3 to 5 May 2023
	The LSSO social security inspections department is in place and operational and lead the implementation of a compliance roadmap	RI - Step 1. A new or revised policy or strategy to extend coverage, enhance comprehensiveness and/ or increase adequacy of benefits has been adopted	Indicator 8.2.1. Number of Member States with new or revised policy measures to enable social protection systems to be sustainable and provide adequate benefits	Number of inspectors fully capacitated to carry on inspections functions	Social security decision endorsed but Inspections teams are not in place	(i) Inspectors are nominated. (ii) The Inspections guidelines are developed. (iii) a roadmap for increasing compliance with social security is developed through tripartite collaborations	Achieved beyond targets	(i) 13 inspectors have been nominated by the LSSO. (ii) The inspections guidelines were developed in June 2023. (iii) The roadmap for compliance was developed with core stakeholders in January 2023. In addition, in June 2023, the project : (iv) produced a full review of the inspection function and comprehensive recommendations for its strengthening. (v) initiated the development of SOPs (almost complete) In addition, in Nov. 2022, two MLSW officials participated to the international forum on the new ILO guidelines on labour inspections and the future of work" in Spain. Two missions from inspection expert and 8 working sessions between February and December 2023.

Output	Indicator	Related Flagship Programme Indicator	Related P&B Indicator	Indicator definition and unit of measurement	Baseline (2021)	Target (2022-23)	Status	Comments
Output 2. Relevant policy reforms on medical care, sickness and maternity benefits are prepared, with a focus on extending coverage and financing, informed by evidence produced within the Project	A comprehensive actuarial analysis is conducted	RI - Step 3. A policy measure to improve the financial or administrative governance of the social protection system, making it more robust has been adopted and operationalized	Indicator 8.2.1. Number of Member States with new or revised policy measures to enable social protection systems to be sustainable and provide adequate benefits	One actuarial analysis produced, and findings presented and discussed with tripartite constituents	Absence of up-to-date analysis of the financial situation of the NHI scheme, and absence of projections of impact of policy reforms options	1 draft actuarial analysis report available and presented to tripartite constituents	Fully Achieved	The actuarial report was developed and presented to the MLSW, MOH, LFTU and LNCCI in bilateral meetings. The report was then launched with Vice-Ministers of MOH and MLSW at a national stakeholders meeting in December 2023 (51 participants from NA, PMO, MOH, MLSW, LFTU, LNCCI, JICA, WHO, OXFARM)
	The NHI Law is revised, based on social dialogue, with the objective to strengthen the institutional and financial independence of NHIB	RI - Step 1. A new or revised policy or strategy to extend coverage, enhance comprehensiveness and/ or increase adequacy of benefits has been adopted	Indicator 8.1.1. Number of Member States with new or revised national social protection policies to extend coverage, enhance comprehensiveness and/or increase adequacy of benefits	One health insurance law developed and enacted	Law on Health Insurance 2018 in place but require revisions	Policy options are drafted and partners are consulted	Achieved beyond targets	Two technical notes on the Law on HI were produced and shared with the MOH in June and December 2023. Detailed technical inputs were provided on the provisions of the Law on HI 2018 in June and November 2023. Analysis of compliance with C102 was produced in November 2023. 13 consultative meetings, received technical and financial support from the project. The draft Law is available.
	Evidence and recommendations are produced to support the HI law revision, in support to increased coverage, reduced inequities and improved sustainability	RI - Step 1. A new or revised policy or strategy to extend coverage, enhance comprehensiveness and/ or increase adequacy of benefits has been adopted		Two researches or policy briefs to be produced based on priorities defined in the workplan	NHI assessment is outdated and evidence lack on access to SHP in Vientiane capitale and for specific vulnerable groups	NHI assessment carried out	In Progress	- The NHI assessment has been started and will be completed in 2024 '- One technical note on the experience of the CBHI in Lao PDR was produced with a view of providing evidence from past experience for shaping policies on extension of coverage in Lao PDR. '- One research on access to NHI for persons with disabilities is under way and will be completed in April 2024
Output 3. Foundations for building a culture of social health protection, including medical care, sickness and maternity, are developed (planned for 2024)	New interventions to increase awareness and registration are implemented by NHIB, LSSO and social partners, with a focus on reaching vulnerable groups and increasing coverage	OI - Workers' or employers' organizations have publicly stated their position on social protection		Number of events organized by LFTU to raise knowledge of workers on SHP, maternity and sickness benefits	Limited specific interventions focusing on SHP	N/A	Not Applicable	Not planned in 2023
	Advocacy events to build a culture of SHP within the younger generation, in partnership with universities and Civil society organizations	OI - Workers' or employers' organizations have publicly stated their position on social protection		Number of events organized with CSO and universities to raise awareness on SHP among the Youth	No active awareness strategies among the young generation	N/A	Not Applicable	Not planned in 2023
	Support to capacity and systems development for NHI and LSSO to respond to members' requests on entitlements and grievance	RI - Step 3. A policy measure to improve the financial or administrative governance of the social protection system, making it more robust has been adopted and operationalized		Number of tools/processes developed and use to improve accuracy and timeliness of complaints raised	Complaints system in place but limited resources to address them in a short period of time	1	In Progress	Review of complaints systems and identification of needs, for implementation in 2024

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Outcome 2. CONNECT in Asia is a recognized network of public and non-for-profit institutions working on social health protection in the Asia Pacific region, and contributes to the extension of Social health protection through joint collaborations								
Output 1. Coordination capacities of Connect's Secretariat are strengthened, and membership is extended to new members	CONNECT manager is trained and ensure the daily activities of the secretariat			One connect manager in place and carrying-out daily activities of the network	One manager in place in the first semester 2022	One connect manager in place and carrying-out daily activities of the network	Fully Achieved	The secretariat is ensured by the ILO, due to internal turnover at leadership level at Mahidol University. The ILO ensures the daily operations of the network, including communication and coordination efforts
	Number of CONNECT's coordination meetings taking place each year to ensure coordination of product developments			CONNECT members used to meet on regular basis to establish the network. Now ready to move to "routine" mode with three coordination meetings	7	3	Achieved beyond targets	Four meetings took place in April 22, October 22, March 23 and October 23.
	Number of new institutions the CONNECT network is extended to			Number of institutions part of the CONNECT network	10	Total of 12	Achieved beyond targets	The Connect network counts 13 members. Recent additions include the Cambodia National Public Health Institute, the Australia National University, the Faculty of Public Health of Lao PDR and the Hanoi University of Public Health. MoU is signed.
Output 2. Regional capacities on Social Health Protection are developed	The Master Degree on Management of Primary Health Care and Social Health Protection (M-MPHC/SHP) is operational and benefit from technical support of the project	OI - Governments/ employers'/ workers' organizations use an ILO knowledge product to design, manage, or deliver social protection systms		One Master Degree on Management of Primary Health Care and Social Health Protection (M-MPHC/SHP) is operational and benefit from technical support of the project	New academic year launched	Master degree open for the academic year 2022-2023	Achieved beyond targets	The project supported one academic year 2022-2023, and in addition provided additional support for the academic year 2023-2024. The project manager provided lectures to the students and mobilized external experts from the CONNECT network.
	Number of students from the region institutions on social health protection benefits from fellowships to attend the Master Degree on Management of Primary Health Care and Social Health Protection	OI - Number of persons from social security agencies/ governments/ employers'/ workers' organizations trained		At least 10 students from the region institutions on social health protection benefits from fellowships to attend the Master Degree on Management of Primary Health Care and Social Health Protection	0	6	Achieved beyond targets	11 students in total: 6 completed, 5 in progress Academic year 2022-2023: 6 students from Lao PDR (1), Cambodia (1), Indonesia (3), and Nepal (1) Academic year 2023-2024: 5 students from Lao PDR (2), Cambodia (2) and Indonesia (1)
	Short-term trainings are delivered, with the support of CONNECT members	OI - Number of persons from social security agencies/ governments/ employers'/ workers' organizations trained		Number of short-term training delivered and number of people trained (by gender)through CONNECT network,	1	1 (30 persons)	Achieved beyond targets	(i) One regional training on actuarial analysis took place in Bangkok, with 35 participants, from Lao PDR (7), Cambodia (5), Viet Nam (1), Thailand (11), Indonesia (4), Malaysia (4) and Pakistan (2). For Lao PDR, it completed the actuarial analysis capacity building process accompanying the actuarial analysis in Lao PDR (ii) In addition, one on-line training with the International Training Center of the ILO was organized on "Addressing inequities in access to health care: extending social health protection" over 7 weeks, with the project manager as one of the main lecturer, and guest lecturers from the CONNECT network (44 participants, 5 from Asia)

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Output 3. Relevant knowledge, with a focus on gender, is produced and shared within CONNECT's network	Researches are produced and shared within CONNECT's network	OI - A knowledge or policy product has been endorsed by tripartite constituents			0	1	Fully Achieved	(i) One regional research on access to social security (including health) for Domestic workers in ASEAN is completed (launch in 2024) (ii) One regional reseach on access to social health protection for Persons with Disabilities is on-going in Lao PDR, Viet Nam and Cambodia. Expected to be completed by April 2024
	Regional conference organized on social health protection with other partners	OI - A knowledge or policy product has been endorsed by tripartite constituents		Conference or knowledge exchanges forum organised	0	0	Achieved beyond targets	Although not initially planned under the reporting period: (i) one series of 3 webinars on social health protection and migration was organized as part of the CONNECT and P4H networks collaboration between April and June 2023 (cumulated participation: 330+ participants) (ii) One webinar on Long-Term Care and Social health protection, organized in Sep. 2023, in collaboration with ISSA and CONNECT (91 participants, translated in several languages including Lao to facilitate participation)
	Exchanges of awareness knowledge and materials	OI - A knowledge or policy product has been endorsed by tripartite constituents		Awareness materials are made accessible to CONNECT Members	CONNECT website developed but required further development, no awareness materials easily accessible	CONNECT Website updated	Fully Achieved	The CONNECT website has been updated to facilitate its maintenance. News are posted on a regular basis, and request for information or to join the network can be done directly from the website
Output 4. Technical support is provided to other countries from the region, based on demand, and South-South knowledge exchanges on social health protection is promoted across regions	Technical support on policy formulation to other countries in the region, based on demand (CTA time)	RI - Step 1. A new or revised policy or strategy to extend coverage, enhance comprehensiveness and/ or increase adequcy of benefits has been adopted		Number of legal documents, policies and strategies or products the CTA provides technical assistance to outside Lao PDR		2	Fully Achieved	- Report on the assessment of the HI scheme in Cambodia '- Technical note on HI coverage to dependents in Cambodia '- Technical note on the CBHI experience in Cambodia, to feed discussion on extension of coverage. Additional on-going work started in 2023, and to be completed in 2024: '- Actuarial analysis in Cambodia '- Technical note on extension of coverage to dependents in Cambodia '- Coordination and synergies between health insurance and occupational safety and health in Viet Nam
	Support to South-South knowledge exchanges across regions on social health protection	OI - Governments/ employers'/ workers' organizations use an ILO knowledge product to design, manage, or deliver social protection systms		Number of exchanges beyond the Asia region the CTA contributed to	0	2	Fully Achieved	Regional focal point for P4H network - regular exchanges with other focal points in Africa and Asia through participation to monthly meetings